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GENERAL MANUAL POLICY

APPROVED BY:

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CATEGORY: **Supports and Services**

TOPIC: **Environmental/ Physical Requirements for Residential Settings**

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POLICY:

As defined in the *Services and Supports to promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008*, every **intensive support residence** and **supported group living residence** will at the very least, achieve the physical/environmental requirements outlined in *Ontario Regulation 299/10 Quality Assurance Measure*.

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DEFINITIONS

For the purpose of this policy we are adapting the following definitions from the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008*:

Intensive support residence means a staff-supported residence operated by a service agency,

(a) in which one or two persons with developmental disabilities reside, and

(b) in which each resident requires and receives intensive support that meets the prescribed requirements;

Supported group living residence means a staff-supported residence operated by a service agency, in which three or more persons with developmental disabilities reside and receive services and supports from the agency.

PROCEDURE:

1. All **intensive support residences and supported group living residences** shall:

Safe and Sanitary environments:

- Ensure that any outside area is maintained in a safe and sanitary condition.
- Have an inside common area, maintained in a safe and sanitary condition.
- Ensure that all exits in the home are clear and unobstructed.
- Ensure that appliances and furnishings in the home are clean and are in good condition and working order.
- Ensure that hazardous household products are stored and used safely within the home.

Temperature Control:

- Have an internal minimum temperature of 20 degrees Celsius that is maintained from October 1st to May 31st.

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- Ensure that any portable electric heaters used shall meet CSA approval standards.
- Ensure that the home has at least one air conditioned room for extreme heat days.
- Ensure that the cooling room is maintained at a humidex level below 35 degrees Celsius at all times.

Water:

- Ensure that all homes are connected to the Municipal water treatment system. Any adverse water quality must be reported as a Serious Occurrence to M.C.S.S.
- Ensure a mixing valve is installed at the hot water heater or at the tap. Water temperature must be checked every morning and the temperature must be recorded on the *CLTB Daily Water Temperature Checks* form. Water temperature must be no higher than 49 degrees Celsius.

Sleeping Environments:

- Ensure that each person has a bed of the appropriate size, a suitable mattress, and bedding that is appropriate to the weather.
- Ensure that the bedroom for each person has appropriate individual furniture and clothing storage.
- Ensure that the bedroom for each person provides sufficient space to keep their personal possessions and to pursue hobbies and interests without unwanted or unwarranted intrusion from others.
- Ensure that the bedroom for each person has an exterior window, screen, and window coverings.